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Business Continuity & Data Recovery Systems

Blackstone Business Continuity and Recovery Services

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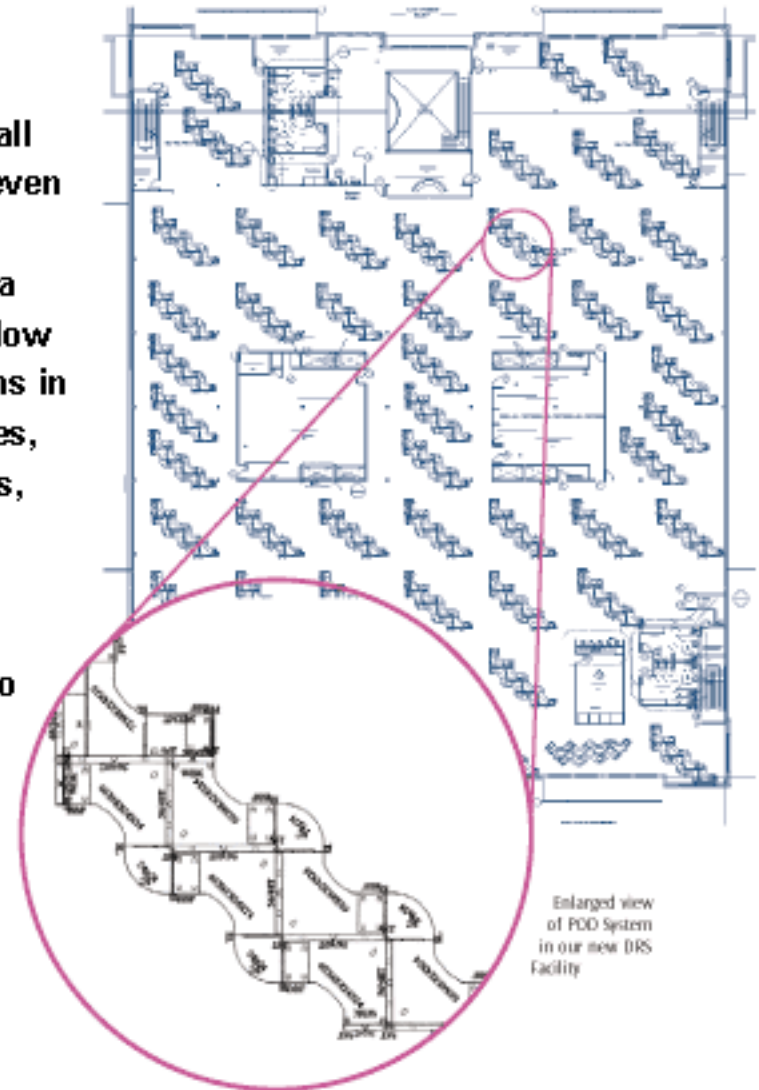


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WE KEEP YOUR BUSINESS RUNNING EVEN WHEN YOU'RE UNDER THE WEATHER

It's never pleasant to contemplate the unthinkable, but part of managing a successful business is ensuring that all of your operations will keep running even under the worst possible conditions. Today, every business needs to have a strong contingency plan which will allow them to continue day-to-day operations in the event of a disaster; from hurricanes, fires, floods or earthquakes to hackers, civil unrest or terrorism. Blackstone offers a complete, turnkey solution for your business continuity and recovery needs by providing access to the key elements of your business to provide uninterrupted service to your customers.



A Complete Turnkey Business Continuity Solution

- ▶ **Protect Company Assets**
- ▶ **Minimize Potential Economic Losses**
- ▶ **Reduce Disruption To Operations**
- ▶ **Ensure Organizational Stability**
- ▶ **Provide For An Organized Recover**

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Elements Of Our Business Continuity and Recovery Plan

- ▮ Offsite storage of company's critical data
- ▮ Dedicated office space to relocate key personnel and resume operations immediately
- ▮ Support from experienced, multilingual IT personnel
- ▮ Resources to accommodate multiple clients in the event of a widespread disaster
- ▮ Access to the latest technology

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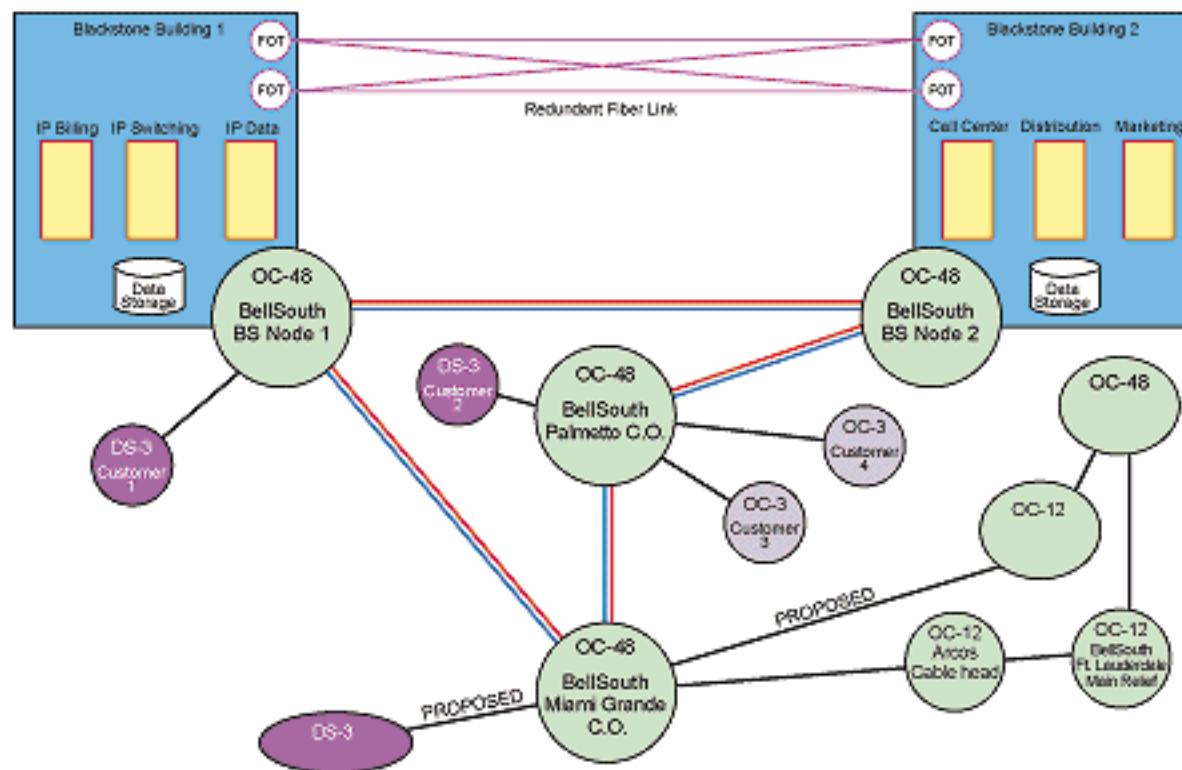
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Metropolitan Area Network (MAN)

- Smart ring (OC-48) connecting Blackstone to BellSouth central offices
- Redundant peering network

BLACKSTONE DRS NETWORK



Voice and Data

- High availability server clusters
- High speed LAN with fiber optics Gig-e LAN
- Redundant Network Backbone
- Storage Area Network (SAN)
- BGP4 routing
- Firewall protected LAN
- Security procedures and methodology
- Call Center with CRM and IVR capabilities
- Avaya Definity GSR PBX, IP enabled fully CTI integrated
- 24/7 Technical support and help desk
- Real time back up for disaster recovery via WAN-links

Facility Features



Structural

- ▶ **Concrete tilt-up panel structure**
- ▶ **Category 5 hurricane resistant building with twin tee roof structure**
- ▶ **FAA approved helicopter pad**



Blackstone's New State-of-The-Art World Headquarters - Fall 2002

Location

- ▶ **Located in Miami, Florida, the gateway to Latin America and the Caribbean**
- ▶ **Convenient access to all major expressways (I95, 826 and 836); one block from the Florida Turnpike, a FEMA (Federal Emergency Management Agency) designated roadway**
- ▶ **Easy access to Miami International and Fort Lauderdale Airports**
- ▶ **Near major shopping malls, restaurants and Doral Golf Resort & Spa**

Environmental Controls

- ▶ **Five independent air conditioning units**
- ▶ **Full maintenance service**

Generator

- ▶ **Uninterrupted power supplies, one 150 kilowatts, two 80 kilowatts and two 60 BK**
- ▶ **Diesel CAT generator providing continuous power**
- ▶ **72 Rack capacity Network Operations Center (NOC)**

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Solutions

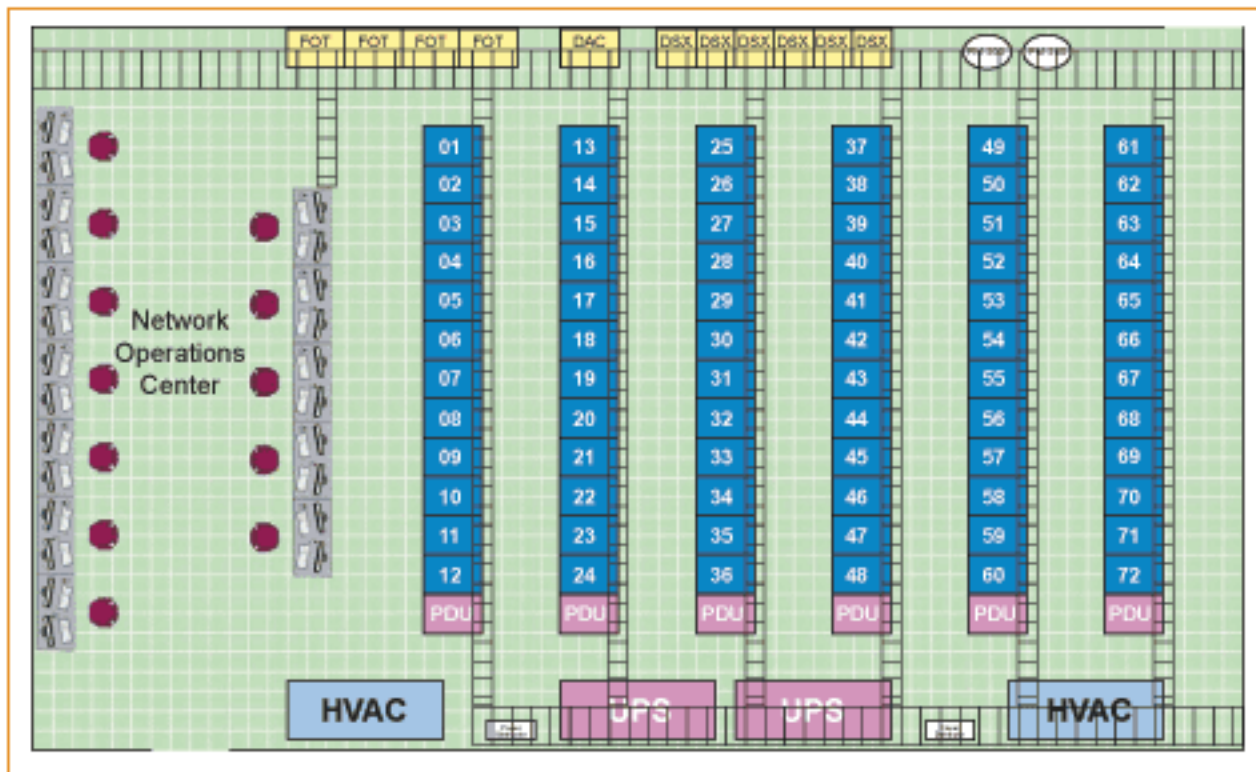
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Blackstone's Network Operations Center (NOC)

Office Services

- ▶ Administrative personnel
- ▶ Copiers, fax machines and printers
- ▶ FedEx, UPS, Airborne and DHL
- ▶ Reserved parking
- ▶ United States Postal Services
- ▶ Secretarial support

Safety and Security

- ▶ 24 Hour uniformed armed guards patrolling the facility and grounds
- ▶ Biometric scanners, code systems and closed circuit camera system
- ▶ Smoke and fire detectors throughout the facility
- ▶ Vault and safety box

Additional Features

- ▶ Licensed day care facility
- ▶ Heath club
- ▶ Full service cafeteria
- ▶ Beauty salon

Blackstone - The Company



BLACKSTONE

Established and headquartered in Miami, Florida since 1994, Blackstone is privately owned and managed by a team of executives experienced in payments processing, networking, information services, retailing and telecommunications. Under their direction, Blackstone has established ongoing relationships with internationally recognized companies such as Americatel, AT&T Wireless, BellSouth, Cingular, Embratel, Cisco Systems, Fifth Third Bancorp, Hypercom, IDT, Universal Savings Bank and VoiceStream.



Our current headquarters



The patented Blackstone POS[®] system

As the prepaid telecommunications industry exploded in the mid 90s, Blackstone Calling Card became one of the country's largest providers of prepaid telecommunications products and services with over 300,000 retail locations and over 7500 agents/distributors nationwide. Today, Blackstone has developed the industry's most advanced point-of-sale system which successfully integrates the processing of all major credit cards and ATM/debit/EBT cards with the sale of prepaid products, including prepaid cellular and prepaid calling cards, into one, easy-to-use POS terminal, the patented Blackstone POS terminal.

Investment

Once we have completed a site visit to assess your specific needs, Blackstone can offer you several different strategies designed to protect your company's core asset – its ongoing business activity. There are three specific levels of service, which include:

Option A Offsite storage: Blackstone will provide redundant site specific links into our NOC center to manage your mission critical data storage.

Option B Offsite hosting site: Blackstone will provide the offsite storage as defined in Option A, and host applications to provide seamless business coverage in the event of a disruption.

Option C Offsite hosting with full partnership with Blackstone: In addition to A and B above, Blackstone will provide a physical workstation environment "POD" to accommodate your company's own staff, which can be separated by POD, into client designated business units. The facility housing the PODs includes all the functionality for both business continuity and staff support infrastructure to continue operations in the event of a prolonged business interruption. This includes access to cafeteria facilities, fully licensed day care facility, triple redundant communications links, conference rooms, staffing services, FAA approved heliport, warehouse facilities for fulfillment and much more.

Blackstone is executing business continuity contracts with customers for Fall 2002 when the new facility is completed.